



UBUD WRITERS & READERS FESTIVAL TICKETING TERMS & CONDITIONS

PURCHASING YOUR TICKETS

In person:

- Tickets can be purchased from the Festival Box Office, located at Taman Baca, Jl. Raya Sanggingan. It will be open from October 21-27, 2019, from 8am-5pm.
- Please note there is a tiered pricing system to ensure the Festival is accessible to all audiences.
- For all Festival information please visit our website: www.ubudwritersfestival.com.

Online:

- Tickets can be purchased online at www.ubudwritersfestival.com.
- For customers paying via payment platform TryBooking.com, Australian dollars are used. Booking fees will apply.
- If you don't have a credit card, please see alternative payment methods listed on the BUY TICKETS page on our website.

COLLECTING YOUR TICKETS

- You must provide identification and proof of purchase to collect your tickets.
- *All pre-purchased 4-Day Pass or 1-Day Pass lanyards/wristbands will be available for collection from the Festival Box Office.* You will require your lanyard/wristband to gain entry to the Main Program venues and events.
- For all Special Event, Workshop, and Cultural Workshop tickets purchased on TryBooking.com, your TryBooking.com receipt will suffice for entry (printed or displayed on your device). You do not need to collect tickets from the Festival Box Office, please simply present your booking confirmation (printed or on your device) to our friendly volunteers upon entry.

CURRENCY

- We use the *standard rate of AUD1 = IDR10,000* for all our calculations. Some figures may be rounded up or down to reach a clear base figure. In person, customers can use Indonesian rupiah.

TICKETING POLICY

- Customers purchasing Resident or Student tickets will be required to show valid visa or student card on collection of ticket or NO TICKET WILL BE ISSUED.



- Customers purchasing ASEAN tickets will be required to show a valid passport from a participating ASEAN country: Malaysia, the Philippines, Singapore, Thailand, Brunei, Cambodia, Laos, Myanmar (Burma), and Vietnam.
- Tickets are NON-REFUNDABLE. Refunds are not issued under any circumstance, except cancellation of event.
- Tickets are NON-EXCHANGEABLE.
- 4-DAY and 1-DAY passes to the Main Program are NON-TRANSFERABLE. Tickets are issued to individuals by name, and may NOT be shared or given to others.

CHILDREN

- Children under 12 are permitted to accompany their parent or guardian to the Main Program events, as long as their parent or guardian is in possession of an applicable 4- DAY or 1-DAY PASS.
- Children are not permitted to accompany their parent or guardian to Special Events or Workshops.

GENERAL INFORMATION

- Ticket-buyers are not required to purchase a 4-DAY or 1-DAY PASS in order to purchase a Special Event, Workshop or other single ticketed event.
- Special Events and Workshops are not included in the 4-DAY or 1-DAY PASS price and must be purchased separately.
- For Special Events, we will request dietary requirements of audience members in advance, and every attempt will be made to accommodate these – however due to ingredient limitations and menu plans, this may not always be possible.
- The Festival program is subject to change without notice. For the most up-to-date schedule information, please refer to the Schedule Changes page on our website.
- During the Festival, our team will be taking photos, and filming all sessions. By attending the Festival, you grant the event organisers full rights to use the images resulting from the photography/video filming, and any reproductions or adaptations of the images for fundraising, publicity or other purposes. This might include (but is not limited to), the right to use them in printed and online publicity, social media, press releases and funding applications.
- Ubud Writers & Readers Festival is an all-weather festival.

UBUD
WRITERS
& READERS
FESTIVAL



23-27 OCT
2019

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- ✉️ | info@ubudwritersfestival.com
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For all booking enquiries please contact:
email: ticketing@ubudwritersfestival.com
phone: +62 361 977 408.