



UBUD WRITERS & READERS FESTIVAL TICKETING TERMS & CONDITIONS

PURCHASING YOUR TICKETS

In person:

Tickets can be purchased from the Festival Box Office, located at Taman Baca, Jl. Raya Sanggingan. It will be open from October 22 – 28, 2018, from 8am- 5pm.

Please note there is a tiered pricing system to ensure the Festival is accessible to all audiences.

For all Festival information please visit our website: www.ubudwritersfestival.com.

Online:

Tickets can be purchased online at www.ubudwritersfestival.com.

For customers paying via payment platform Trybooking.com, Australian dollars are used. Booking fees will apply.

If you don't have a credit card, please see alternative payment methods listed on the BUY TICKETS page on our website.

COLLECTING YOUR TICKETS

You must provide identification and proof of purchase to collect your tickets.

All pre-purchased 4-Day Pass or 1-Day Pass lanyards/wristbands will be available for collection from the Festival Box Office. You will require your lanyard/wristband to gain entry to the Main Program venues and events.

For all Special Event, Workshop, Cultural Workshop and Kitchen Program tickets purchased on TryBooking.com, your TryBooking.com receipt will suffice for entry (printed or displayed via phone). You do not need to collect tickets from the Festival Box Office, please simply present your booking confirmation (printed or on smartphone) to our friendly volunteers upon entry.

CURRENCY

We use the standard rate of 1 AUD = 10,000 IDR for all our calculations. Some figures may be rounded up or down to reach a clear base figure. In person, customers can use Indonesian rupiah.



TICKETING POLICY

1. Customers purchasing Resident or Student tickets will be required to show valid visa or student card on collection of ticket or NO TICKET WILL BE ISSUED.
2. Customers purchasing ASEAN tickets will be required to show a valid passport from a participating ASEAN country: Malaysia, the Philippines, Singapore, Thailand, Brunei, Cambodia, Laos, Myanmar (Burma), and Vietnam.
3. Tickets are NON-REFUNDABLE. Refunds are not issued under any circumstance, except cancellation of event.
4. Tickets are NON-EXCHANGEABLE.
5. 4-DAY and 1-DAY passes to the Main Program are NON-TRANSFERABLE. Tickets are issued to individuals by name, and may NOT be shared or given to others.

CHILDREN

Children under 12 are permitted to accompany their parent or guardian to the Main Program events, as long as their parent or guardian is in possession of an applicable 4- DAY or 1-DAY PASS.

Children are not permitted to accompany their parent or guardian to Special Events or Workshops.

GENERAL INFORMATION

- Ticket-buyers are not required to purchase a 4-DAY or 1-DAY PASS in order to purchase a Special Event, Workshop or other single ticketed event.
- Special Events and Workshops are not included in the 4-DAY or 1-DAY PASS price and must be purchased separately.
- For Special Events, we will request dietary requirements of audience members in advance, and every attempt will be made to accommodate these – however due to ingredient limitations and menu plans, this may not always be possible.
- The Festival program is subject to change without notice. For the most up-to-date schedule information, please refer to the Schedule Changes page on our website.
- Ubud Writers & Readers Festival is an all-weather festival.

For all booking enquiries please contact:
email: ticketing@ubudwritersfestival.com
phone: +62 361 977 408.